



WorkingSm@rt® + IBM Notes

Who Should Attend:

Anyone who uses IBM Notes, especially managers, technical and sales professionals, supervisors, administrators, and project leaders.

Format:

- 1-day instructor-led session using IBM Notes
- Coaching session to reinforce learning

Tools Provided:

- Comprehensive Learning Guide and Resource Manual
- Enrolment in our monthly LearningLink e-newsletter

Related Training:

- WorkingSm@rt® 365
- WorkingSm@rt® in Meetings
- Priority Planning

Power up your communication and collaboration while prioritising your workload

Whether you're in the office or on the move, learn how to manage your time and priorities and consolidate personal, team, corporate and external information.

This course will help you:

- Gain essential management skills harmonised with IBM Notes tools
- Gain control of your inbox and email
- Improve your communications
- Manage time, tasks, and activities
- Focus consistently on priorities

Priority®

A Better Way To Work

Priority Management Australia

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Detailed Synopsis:

WorkingSm@rt® using IBM Notes

The Priority Management WorkingSm@rt® using IBM Notes Workshop has been developed to empower you to take control of your work. Priority Management teaches you how to change behaviours and optimise the use of technology to take control of your time, productivity, collaboration and work results.

Unit 1: Being Productive

This unit will introduce you to the key elements to help you refine your organisational toolkit with an increased understanding of working on those areas that add greatest value and the need to prioritise. With this productivity platform in place, you will be in a better position to recognise and manage distractions and interruptions.

Unit 2: Setting Yourself Up to Work Sm@rt

You will gain a deeper understanding of what's available in the Notes "toolbox" and set up the main components to enable you to work smart with enhanced focus. Learn how to increase your productivity and eliminate unhelpful habits.

Unit 3: Manage Your Emails Effectively

We will show you how to manage your emails. You will learn ways to manage emails you can't act on immediately and learn how to deal with low priority emails. We will show you effective ways to file and find your mail and stay with your priorities regardless of the volume of email traffic.

Unit 4: Managing Commitments to Enable a Sense of Achievement

You will learn the importance of the IBM Notes Calendar and how to avoid becoming a victim of "planning fallacy". The exercises will help you become a more proficient time manager and begin the process that ensures achievement.

Unit 5: Achieve Better Results Through Effective Communication & Delegation

Learn how to plan, capture and follow up effectively on important communications and delegations.

Unit 6: Priority Planning For Results

You will discover how the planning process works for you. The planning cycle will help you become more strategic in your daily choices. Through consistent on time delivery you will be able to have a greater sense of accomplishment individually and as a team member.



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