

# **Emerging** Leaders



When you first become a leader, along with the excitement, you experience many changes in responsibility and status. Our emerging leaders training has been developed to assist businesses to improve their 'bench strength' of up and coming leaders, by helping individuals realise their role is changing and giving them insight into the necessary leadership competencies.

The program works across three targeted areas and culminates in building a personal development plan to put it all into action.



This is a 2-day program that can be delivered face-to-face or virtually.

## **Course Objectives**

- Kick start your career goals for a future management position.
- Identify which leadership strengths you already have.
- Understand how a promotion will impact your role and relationships.
- Know what to expect in your first few months as a leader.
- Develop an action plan to build your leadership skills.
- Create an action plan to improve their authentic leadership skills.

# Emotional Intelligence Framework The difference between emotional in

**Course Outline** 

The difference between emotional intelligence (also called El or emotional quotient) and intelligence quotient.

#### Communication

The way you communicate makes all the difference in terms of the results you achieve.

#### **Leadership Power**

Understanding the seven distinct bases of power.

#### The Generational Mix

Learn how to work with those from different generations.

### **Myths Of Management**

Discovering that leadership may not be what we thought it would be.

#### **Feedback And Tough Conversations**

How constructive feedback and coaching go hand in hand to enhance the drive for improvement.

#### **Conflict Management**

Experiencing conflict is not pleasant but it can produce positive results, depending on how you deal with it.

## Leadership Styles

Leadership style is not a function of your personality. It should be a strategic choice based on what suits a particular situation.

## **Developing Relationships**

Understand how to develop trusting and trustworthy behaviours to build team effectiveness.

#### **Building Your Own Personal Development Plan**

Take responsibility for your development and improve the triad of knowledge, skills, and attitude on your way to becoming a great leader.

